

Account Compromise Report

(Unauthorized use of your Kakao service account by someone else)

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|---------------------|---|--|--------------------------------|--|
| Applicant | Name | | DOB | |
| | Phone(Mobile) | | Email | |
| | Address | | | |
| Compromised Account | KakaoTalk Phone No. ¹⁾ | | Kakao Account Email Address | |
| | Date & Time of Compromise ²⁾ | | Affected Service ³⁾ | |
| Report Details | <i>(Provide details regarding the compromised account.)</i> | | | |
| | Have you been suddenly unregistered from KakaoTalk unwillingly? <input type="checkbox"/> Yes <input type="checkbox"/> No | | | |
| | Have you disclosed your email, password, phone number, etc. to a third party? <input type="checkbox"/> Yes <input type="checkbox"/> No | | | |
| | Have you installed any application(app) by clicking on a link from an unknown source? <input type="checkbox"/> Yes <input type="checkbox"/> No | | | |
| | Has any message been sent to your acquaintances in your name asking for money? <input type="checkbox"/> Yes <input type="checkbox"/> No | | | |
| | Has your Kakao account email address(gmail, naver, nate, etc.) been compromised? <input type="checkbox"/> Yes <input type="checkbox"/> No | | | |

1) Provide the phone number used at the time of KakaoTalk registration.

2) You must submit a report within 14 days of the compromise.

3) Provide the name of the affected service such as KakaoTalk, KakaoStory or the name of the KakaoGame application.

[Notification of Collection and Use of Personal Information]

- Items to be collected and used: DOB, name, contact information, email, copy of identification, a certificate of use agreement from the mobile service carrier

- Purpose of collection and use: To verify the applicant's identity, file a report and notify the result to the applicant.

- Terms of retention: Submitted documents will be discarded without delay after fulfilling the purpose of collection and use. Other items will be handled in accordance with the Kakao Privacy Policy.

I agree to the above terms and conditions.

I, the above-mentioned applicant, undertake that the details of the account compromise report and supporting evidences are not false, and hereby submit an account compromise report. If any information provided above is found to be false, I will be liable for any legal consequences arising.

Date:

Applicant:

(signature or seal)

Submitted to Kakao Corp.

※ Required Documents

1. Copy of an ID card or equivalent to verify the applicant's identity. (The last 7 digits of the resident registration number must be masked.)

2. Certificate of use agreement for the mobile phone number used at the time of KakaoTalk registration (issued by the mobile service carrier).

3. Other materials which may be helpful in proving the unauthorized use of your Kakao service account by someone else.